Welcome to the *app test.*

We're so glad you're here! This handbook walks you through installing the app, your first ten minutes and everything you need to know about the test.

21 Nov 2026 to 22 Jan 2027

Free during the test



How to *get started.*

The invitation for your device arrives by email at the address you applied with. Then it takes three steps.

iPhone

via TestFlight

1. **Get TestFlight**
   Install Apple's free TestFlight app from the App Store.
2. **Open the invitation**
   Tap "Open TestFlight" in the invitation email and accept the invitation.
3. **Install the app**
   Tap "Install" in TestFlight. Done.

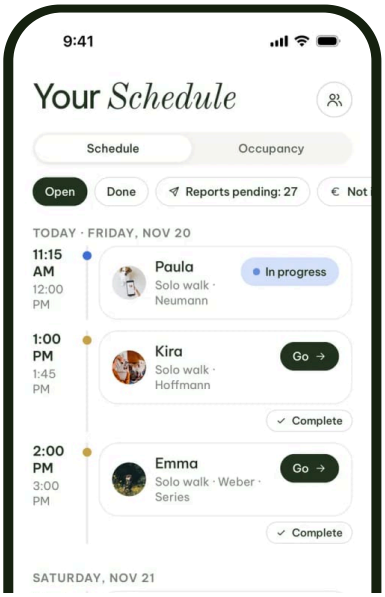
Android

via Google Play

1. **Join the group**
   Open the tester group from the invitation email and tap "Join group".
2. **Confirm your participation**
   Open the test page on Google Play and tap "Become a tester".
3. **Install the app**
   Install GetDogWalkers from Google Play, with the same Google account.

After installing

Open GetDogWalkers and sign in as described on the next page. Your account has already been created. At the bottom of the app you'll find **Today**, **Plan**, the **plus** for adding things, **Customers** and **Profile**.



Tip

Updates to the test version come through TestFlight or Google Play. Keep the app up to date and you'll always test the latest version.

How to *sign in.*

Your account has already been created, with the email address from your application and Pro until the end of the test. You don't need a new account.

1

Set your password

In the email "You're in", tap **"Set your password & get started"**. The link is valid for 7 days and works once. The password needs at least 10 characters, one letter and one digit.

2

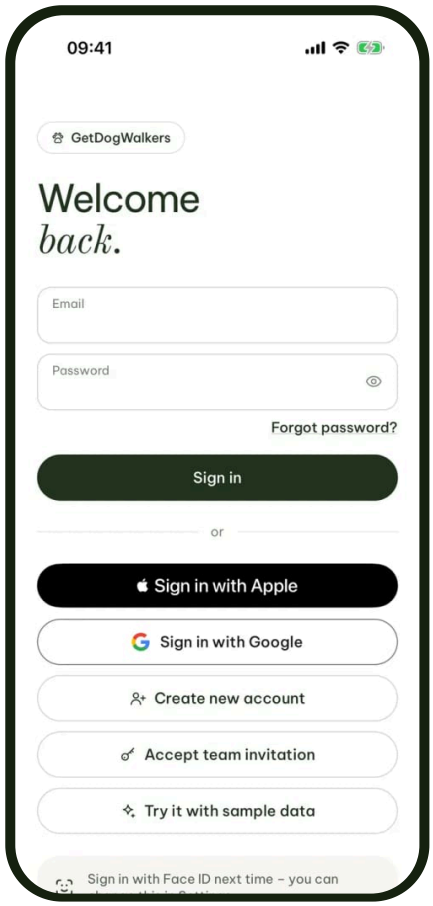
Sign in to the app

Tap **"Sign in"** and enter your email address and password. Or use **"Sign in with Apple"** or **"Sign in with Google"** if they use the same address (with Apple, choose "Share My Email").

3

Switch on Face ID

Next time you can use Face ID or fingerprint, set it up in the app under **Settings**.



Did it work?

Under **More** › **Membership** it says **"App test until 22/01/2027"** and Pro is unlocked.

Link expired?

On the app's sign-in screen enter your email address and tap **"Forgot password?"**. More help: **getdogwalkers.com/en/app-testers-sign-in**

Once through *your day.*

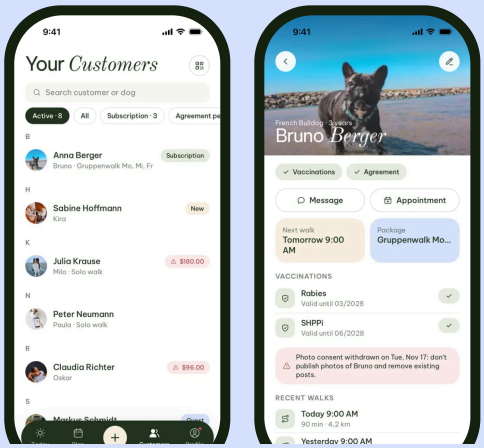
It helps us most if you work with real bookings. These six steps show you the most important paths.

1 Set up your business

Under **Profile** you enter business details, prices and templates. They appear on invoices and reports later.

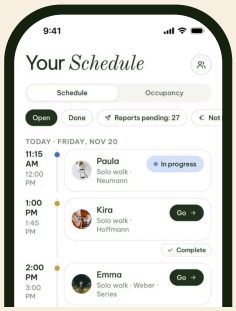
2 Add a customer and dog

With the **plus** you add a customer with their dog: contact, vaccinations, notes, contract.



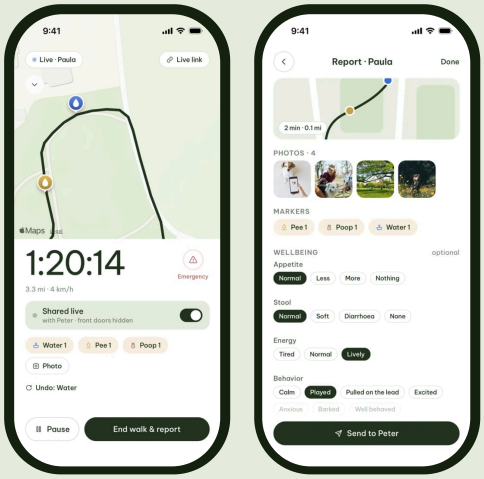
3 Plan an appointment

In **Plan** you add walks and daycare days, move them or cancel them.



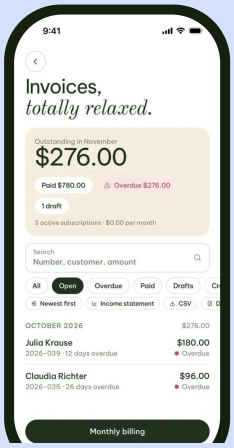
4 Live walk with recap

Start the walk, set markers such as water or pee on the way and take photos. Afterwards you see route, time and report and send it to the customer.



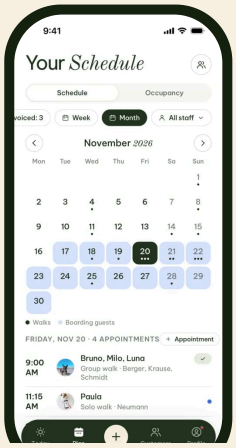
5 Write an invoice

Under invoices you create an invoice from completed appointments and send it straight away.



6 Boarding and occupancy

Do you look after overnight guests? In **Plan** under **Occupancy** you see who stays with you and when.



What we *especially want to test.*

You don’t have to do everything. Tick off what you’ve tried and tell us where things got stuck.

- [ ] Installing, registering and signing in
- [ ] Adding and editing customers and dogs
- [ ] Planning, moving and cancelling appointments
- [ ] Live walk with route, markers and photos
- [ ] Sending the walk report to the customer
- [ ] Creating and sending invoices
- [ ] Boarding: occupancy, check-in and check-out
- [ ] Working without signal and syncing afterwards
- [ ] Notifications and reminders
- [ ] The same data in the web dashboard

Most valuable

Anything that costs you time in your working day. A sentence like “this takes four taps, in my calendar just one” helps us more than any rating.

How to give *feedback*.

Every piece of feedback comes straight to us, and we read everything ourselves. Use whichever way is quickest for you.

1

In the app

Profile, then **Help & support**: “Report a problem”, “Ask a question” or “Suggest a feature”. If you like, attach a screenshot and diagnostic data.

2

By email

Just reply to one of our tester emails or write to **support@getdogwalkers.com**.

3

On the web

Through the support form at **getdogwalkers.com/en/support.html**.

A good bug report

1. What were you trying to do?
2. What happened, and what did you expect?
3. Device and time, ideally a screenshot

The small print, *kept small.*

Pre-release	The test version may contain bugs, be incomplete and change at any time. That's exactly why we test it together.
Backing up	Back up your data regularly with the data export in the web dashboard (app.getdogwalkers.com/dashboard): Settings, Data & demo, "Export all data". You get a ZIP with JSON and CSV.
Privacy	Your data is stored on app servers in Germany. How we process the details from your application is explained in the privacy policy at getdogwalkers.com/en/privacy.html.
Confidentiality	Please treat unpublished features as confidential. Only share screenshots, videos or descriptions of them with our prior consent.
End of the test	The test ends automatically for everyone on 22 January 2027 and does not turn into a subscription. Cogswell IT may end the test at any time. There is no entitlement to take part.

50% off *for three months.*

If you take part until 22 January 2027 and want to carry on afterwards, you pay only half the monthly fee of a paid plan for three months.

50%
off the monthly fee

3 months
on a monthly plan

21 February 2027
redeem by

The conditions

- Only if you take part until the end of the test on 22 January 2027.
- Applies to monthly subscriptions of paid plans, not to yearly subscriptions.
- Redeem within 30 days of the end of the test, i.e. by 21 February 2027, through the App Store or Google Play.
- Cannot be combined with other discounts, including the pre-registration discount.
- Afterwards the regular monthly fee applies, cancel any time through the App Store or Google Play.

We'll email you your personal code when the test ends.

We're here for you

EMAIL
support@getdogwalkers.com

PHONE
+49 6251 9743990

WEB
getdogwalkers.com/en/support.html

Typical response time: 1 to 2 working days, Monday to Friday.

Thank you for making GetDogWalkers better with us.
Joshua & the GetDogWalkers team

The testing terms for the app test apply: getdogwalkers.com/en/app-testers#terms. Cogswell IT, owner Joshua Cogswell, Georg-Moller-Weg 29, 64625 Bensheim, Germany.