How to sign in *to the app*.

Your account has already been created, with the email address from your application and Pro free until 22 January 2027. All you do is set your password, install the app and sign in.

1 Open the email “You’re in”

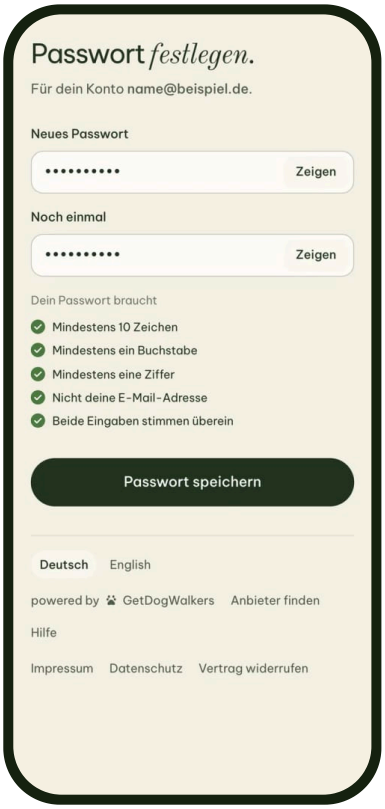
Once you’re accepted, two emails from GetDogWalkers (hallo@getdogwalkers.com) arrive at the address from your application: the confirmation with the button **“Set your password & get started”** and the invitation for your device. If you already had an account, the confirmation has no button: skip step 2 and sign in with your existing password.

2 Set your password

The button opens the page **“Passwort festlegen”** (set password) on app.getdogwalkers.com, currently in German. Enter your password in **“Neues Passwort”** (new password) and **“Noch einmal”** (once more), then tap **“Passwort speichern”** (save password). The link is valid for **7 days and works once**. We never email a password.

Your password needs

- ○ At least 10 characters
- ○ At least one letter
- ○ At least one digit
- ○ Not your email address (nor the part before the @)
- ○ Both entries match



Set password (example address, in German)

3 Install the app

You find the link in the email “Your invitation to the app test”.

iPhone
via Apple’s TestFlight

1. **Get TestFlight**
   Free from the App Store.
2. **Open the invitation**
   On your iPhone “Open TestFlight”, then “Accept”.
3. **Install**
   Tap “Install” in TestFlight.

Android
via the Google Play test

1. **Join the group**
   Open the tester group, “Join group”.
2. **Confirm participation**
   Open the test page, “Become a tester”.
3. **Install**
   Install GetDogWalkers from Google Play.

Everything with the same Google account as in the Play Store.

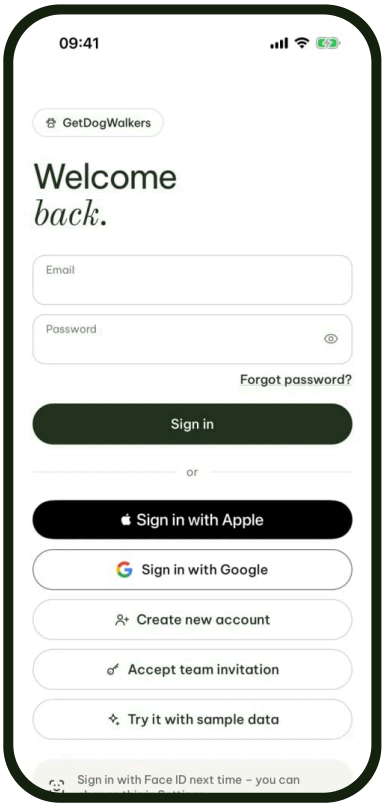
4 Sign in to the app

Open GetDogWalkers and tap **“Sign in”**.

1. **With email and password**
   Enter the address from your application and your password, then **“Sign in”**.
2. **Or with Apple or Google**
   “Sign in with Apple” (iPhone only) or **“Sign in with Google”** if they use the same address. With Apple, choose **“Share My Email”**.
3. **Next time with Face ID**
   Switch it on in the app under **Settings**, on Android with fingerprint or face unlock.

Please don’t tap “Create new account”

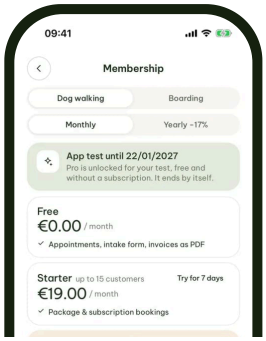
Your account already exists. “Try it with sample data” only shows made-up data and isn’t your account.



Signing in on iPhone

5 What you see afterwards

Under **More › Membership** it says **“App test until 22/01/2027”**, Pro is unlocked, free and without a subscription. On 22 January 2027 the test ends by itself, your account and data stay.



Help with *problems*.

Link expired	On the app’s sign-in screen enter your email address and tap “Forgot password?”. The new link comes from noreply@getdogwalkers.com and is valid for 30 minutes. Or reply to the email “You’re in”.
No email arrived	Search your spam or promotions folder for “GetDogWalkers”. Senders: hallo@getdogwalkers.com (tester emails) and noreply@getdogwalkers.com (forgot password). We only write to the address from your application.
Different address at Apple or Google	Sign in with email and password, that always works. Apple and Google only find your account through the same address. For TestFlight the address of your Apple ID doesn’t matter.
TestFlight: “not available”	Open the link directly on your iPhone after installing TestFlight and keep iOS up to date. After a new build, try again later. If the beta is full, reply to the invitation.
Google Play: “App not available”	Did you join the group and tap “Become a tester”, both with the Google account from the Play Store? It can then take a few minutes. With several accounts, switch at the top right in the Play Store.
The app shows Free instead of Pro	Probably a different account, for example Apple with a hidden address. Sign out and sign in again with the address from your application.

We’re here for you

EMAIL
Reply to a tester email or support@getdogwalkers.com

PHONE
+49 6251 9743990

WEB
getdogwalkers.com/en/app-testers-sign-in

Typical response time: 1 to 2 working days, Monday to Friday.

Enjoy testing! *Joshua & the GetDogWalkers team*

The testing terms for the app test apply: getdogwalkers.com/en/app-testers#terms. Cogswell IT, owner Joshua Cogswell, Georg-Moller-Weg 29, 64625 Bensheim, Germany.